Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently amended) A method comprising:

receiving, at a central site, a call identification information and a corresponding response instruction, from a remote user;

receiving a <u>forwarded</u> call, <u>the call originally placed to a telephone number of a</u>

remote user and forwarded to the central site upon not being answered at a telephone of
the remote user;

automatically identifying the call using input prompted from the caller; and responding to the call in accordance with the corresponding response instruction.

- 2. (Original) The method of claim 1, wherein the call identification information is an originating telephone number of the call.
- 3. (Previously presented) The method of claim 1, wherein in the call identification information is a name of the caller, and automatically identifying the call includes receiving as the input from the caller the name of the caller as speech input.
- 4. (Canceled)
- 5. (Original) The method of claim 1, wherein the corresponding response instruction includes presenting a particular recorded voice message.

- 6. (Original) The method of claim 1, wherein the corresponding response instruction includes forwarding the call to a particular alternative telephone number of the remote user.
- 7. (Currently amended) A system comprising:

means for receiving, at a central site, a call identification information and a corresponding response instruction, from a remote user;

means for receiving a <u>forwarded</u> call, <u>the call originally placed to a telephone</u>

number of a remote user and forwarded to the central site upon not being answered at a telephone of the remote user;

means for automatically identifying the call using input prompted from the caller and

means for responding to the call in accordance with the corresponding response instruction.

- 8. (Original) The system of claim 7, wherein the call identification information is an originating telephone number of the call.
- 9. (Previously presented) The system of claim 7, wherein in the call identification information is a name of the caller, and automatically identifying the call includes receiving as the input from the caller the name of the caller as speech input.

- 10. (Canceled)
- 11. (Original) The system of claim 7, wherein the corresponding response instruction includes presenting a particular recorded voice message.
- 12. (Original) The system of claim 7, wherein the corresponding response instruction includes forwarding the call to a particular alternative telephone number of the remote user.
- 13. (Currently amended) A machine-readable medium that provides executable instructions, which when executed by a processor, cause the processor to perform a method, the method comprising:

receiving, at a central site, a call identification information and a corresponding response instruction, from a remote user;

receiving a <u>forwarded</u> call, <u>the call originally placed to a telephone number of a</u>

<u>remote user and forwarded to the central site upon not being answered at a telephone of</u>

the remote user;

automatically identifying the call using input prompted from the caller; and responding to the call in accordance with the corresponding response instruction.

14. (Original) The machine-readable medium of claim 13, wherein the call identification information is an originating telephone number of the call.

- 15. (Previously presented) The machine-readable medium of claim 13, wherein in the call identification information is a name of the caller, and automatically identifying the call includes receiving as the input from the caller the name of the caller as speech input.
- 16. (Canceled)
- 17. (Original) The machine-readable medium of claim 13, wherein the corresponding response instruction includes presenting a particular recorded voice message.
- 18. (Original) The machine-readable medium of claim 13, wherein the corresponding response instruction includes forwarding the call to a particular alternative telephone number of the remote user.
- 19. (Previously presented) The system of claim 9, wherein the call is identified via a speech recognition mechanism.
- 20. (Previously presented) The machine-readable medium of claim 15, wherein the call is identified via a speech recognition mechanism.